RURAL WATER DISTRICT NO. 7 NEOSHO COUNTY, KANSAS

RATE CHART AND PAYMENT INFORMATION AS OF MAY 2024

Water Charge:

\$14.00/1000 gallons for 0 to 10,000 gallons \$13.65/1000 gallons for 11,000 to 20,000 gallons \$13.25/1000 gallons for all amounts over 20,000 gallons **Service Fee:**

\$20.00 per month regardless of water usage

Water bills are due on the 15th of the month. If not paid by the 15th, a late fee of 5% of the unpaid balance is posted to the account. On the last day of the month in which the payment is due, if the balance remains unpaid, a notice will be sent to the delinquent member or tenant, notifying the customer that the bill is unpaid. An additional \$20 past due fee will be added to the unpaid balance to cover the cost of bookkeeping, labor and postage for preparing the notice. Failure to pay your bill will constitute a shut off notice giving a final date for full payment of the unpaid balance including the late fees and additional past due fee. If full payment is not received by that final date, the meter will be shut off and locked. Once the meter is shut off and locked, a fee of \$100 plus full payment is required to unlock the meter and reinstate service. Failure to pay the balance in full after the meter is shut off and locked will result in forfeiture of the Benefit Unit according to Section 6 of Article 6 of the bylaws.

When the delinquent account is in the name of a tenant, staff will make reasonable efforts to notify the landowner (benefit unit owner) that the tenant is delinquent since the benefit unit owner is ultimately responsible for the unpaid account.

A processing fee will be charged for checks returned by the bank for non-sufficient funds (NSF checks). When a check is returned, the District reserves the right to require payment by cash or certified funds.

SEND PAYMENTS BY MAIL TO:

RWD #7 PO BOX 179 CHANUTE, KS 66720 (Check or Money Order is advised in lieu of cash)

<u>OR use the Payment Drop Box</u> located on the SE corner of 21ST & Santa Fe in Chanute. Please include billing stub with payment to ensure proper credit to your account. Payments are picked up Monday through Friday at 5:00 P.M.

**Payments are due on the 15th of the month. If using U.S. mail please allow enough time so the payment <u>reaches us</u> by the 15th to avoid the 5% late fee. U.S. mail is taking <u>two or MORE</u> days from Chanute to Chanute and longer from other towns.

****Please read your meter each month** and send the reading in with your payment. If you choose NOT to read your meter, you will be charged a fee for office staff to estimate your usage. To avoid the fee, simply write your reading or your estimate on your payment stub.

**Water bills are mailed at the end of the month. If you do not receive your bill by the 5th of the month, please call the office to have another bill mailed to you.

WE ACCEPT ADVANCE PAYMENTS! ANY EXTRA AMOUNT WILL BE APPLIED TO YOUR ACCOUNT AS A CREDIT AND YOU WILL STILL RECEIVE A BILL EACH MONTH SHOWING HOW MUCH CREDIT IS REMAINING.