

FOR PROBLEMS SUCH AS WATER LEAKS, LOW WATER PRESSURE OR EMERGENCIES CONTACT:

ROBERT “BOB” KNAPP, DISTRICT OPERTOR AT 620-432-4587.

FOR BILLING ISSUES OR CHANGES TO YOUR ACCOUNT PLEASE CONTACT:

LORI REINHARDT AT 620-433-9793, MONDAY – FRIDAY 9 A.M TO 6 P.M.

(Leave a message if necessary and your call will be returned as soon as possible)

Or by Email at: lori@ldrservices.net

PHONE NUMBER TO CALL FOR WATER SHUTOFF INFORMATION

When it is necessary for Bob Knapp, District Operator to shut off water for routine maintenance or for **emergencies such as a water leak**, a message will be left on the office phone voicemail system. Call 620-433-9793 (Chanute number) and listen to the message for information concerning your district. If no message is posted it is likely that we are unaware of the problem so please leave a message for us so we can contact you as soon as possible. Neighbors are also encouraged to contact each other to get the word out.

SEND PAYMENTS BY MAIL TO:

RWD #12

PO BOX 124

CHANUTE, KS 66720

(Check or Money Order is advised in lieu of cash)

OR use the Payment Drop Box located on the SE corner of 21ST & Santa Fe in Chanute. Please include billing stub with payment to ensure proper credit to your account. Payments are picked up Monday through Friday approximately 5:00 P.M.

2026 Board of Directors:

Andrew Kepley, Chairman	620-431-5931
Kenneth Herder	620-431-8569
Mike Seiler, Vice Chairman	620-431-6588
Derek Waggoner	620-288-0754
Chris Bilby, Secretary/Treasurer	620-212-1204
Randy Boan	620-431-6605
Jeff Ports, Wholesale 23 Rep.	620-431-7242