

RURAL WATER DISTRICT NO. 12
NEOSHO COUNTY, KANSAS

RATE CHART AND PAYMENT INFORMATION
AS OF AUGUST 2022

Water Charge:

\$11.50 per thousand gallons up to 30,000 gallons usage per month Billed at \$1.15/100 gallons

\$11.20 per thousand gallons for usage over 30,000 gallons per month Billed at \$1.12/100 gallons

Service Fee:

\$15.00 per month

Water bills are due on the 15th of the month. If not paid by the 15th, a late fee of 12% of the unpaid balance is posted to the account. On the last day of the month in which the payment is due, if the balance remains unpaid, a notice will be sent to the delinquent member or tenant, notifying the customer that the bill is unpaid. An additional \$20 past due fee will be added to the unpaid balance to cover the cost of bookkeeping, labor and postage for preparing the notice.

Failure to pay your bill will constitute a shut off notice giving a final date for full payment of the unpaid balance including the late fees and additional past due fee. If full payment is not received by that final date, the meter will be shut off and locked. Once the meter is shut off and locked, a fee of \$100 plus full payment is required to unlock the meter and reinstate service.

Failure to pay the balance in full after the meter is shut off and locked will result in forfeiture of the Benefit Unit according to Section 6 of Article 6 of the bylaws.

When the delinquent account is in the name of a tenant, staff will make reasonable efforts to notify the landowner (benefit unit owner) that the tenant is delinquent since the benefit unit owner is ultimately responsible for the unpaid account.

A processing fee will be charged for checks returned by the bank for non-sufficient funds (NSF checks). When a check is returned, the District reserves the right to require payment by cash or certified funds.

SEND PAYMENTS BY MAIL TO:

RWD #12

PO BOX 124

CHANUTE, KS 66720

(Check or Money Order is advised in lieu of cash)

Or use the Payment Drop Box located on the SE corner of 21ST & Santa Fe in Chanute. Please include billing stub with payment to ensure proper credit to your account. Payments are picked up Monday through Friday at 5:00 P.M.

****Payments are due on the 15th of the month. If using U.S. mail please allow enough time so the payment reaches us by the 15th to avoid the 12% late fee. U.S. mail is taking two or MORE days from Chanute to Chanute and longer from other towns.**

****Water bills are mailed at the end of the month. If you do not receive your bill by the 5th of the month, please call the office to have another bill mailed to you.**

WE ACCEPT ADVANCE PAYMENTS! ANY EXTRA AMOUNT WILL BE APPLIED TO YOUR ACCOUNT AS A CREDIT AND YOU WILL STILL RECEIVE A BILL EACH MONTH SHOWING HOW MUCH CREDIT IS REMAINING.